

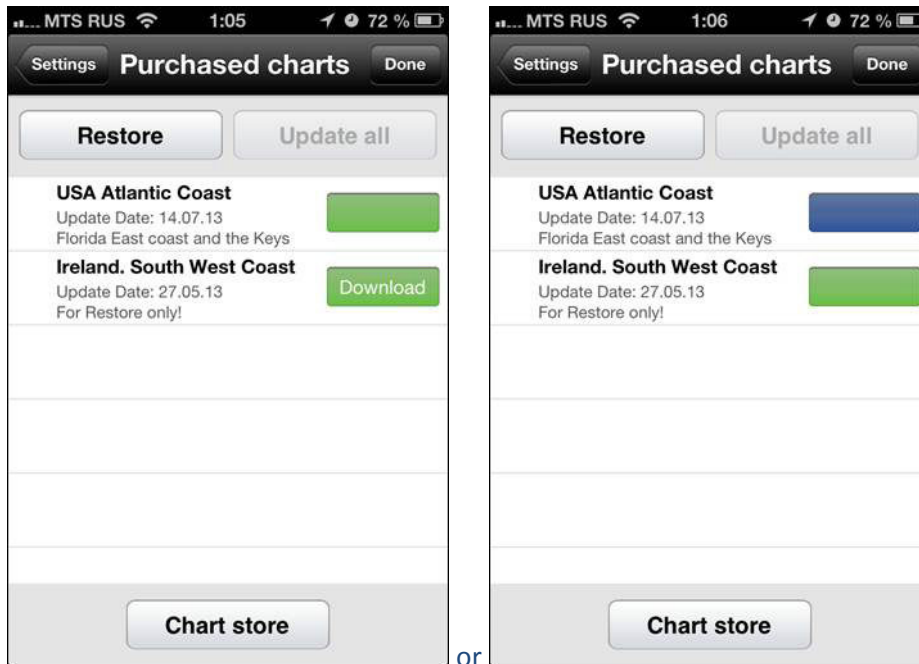
Dear User,

Please, proceed with the following instruction to restore your previously paid chart folios:

Please, perform all below mentioned steps carefully, **step by step!**

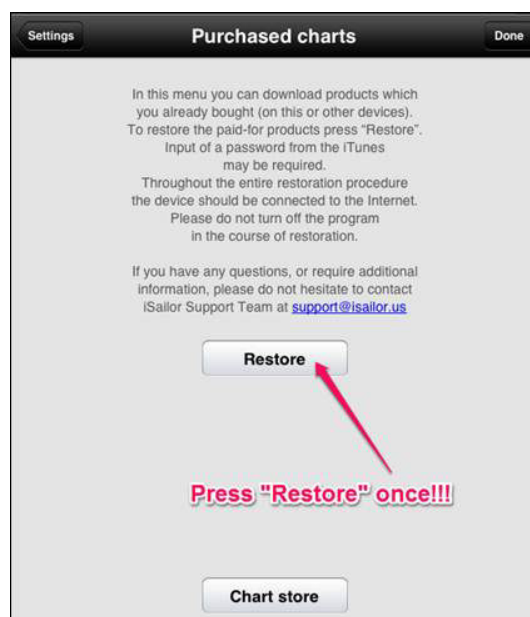
Please, **export all your important "Routes" and "Tracks" files** before the next steps of this procedure. Otherwise, they **will be deleted automatically** within application after the step a) below. To do this, go through the "Export" procedure in the "Settings" menu and the "Export" submenu item. Refer to the iSailor "User Manual", **Chapter 6. Routes & Tracks: Data Import and Export** - http://www.isailor.us/faq/i/Transas_iSailor_User_Manual.pdf

a) Remove (de-install at all) the "iSailor" app if you see the similar pictures in the "Purchased Chats" section:



b). Install the "iSailor" 1.5.5 version again from the AppStore.

c). Go to the "Settings" menu item, select "Purchased Charts" submenu item and press "Restore" button **only once!**

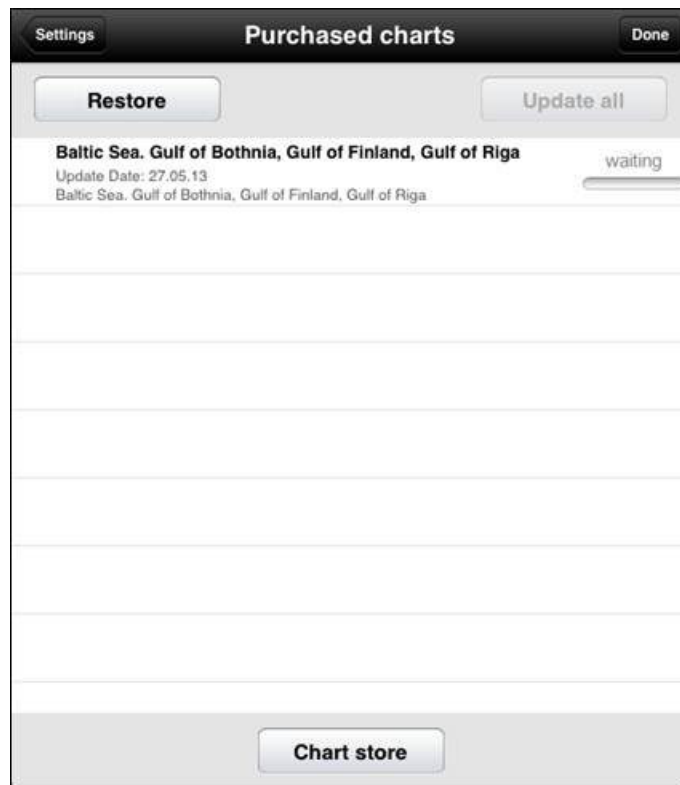


Entering of your **Apple ID** and **Password** may be required (once or two times)!

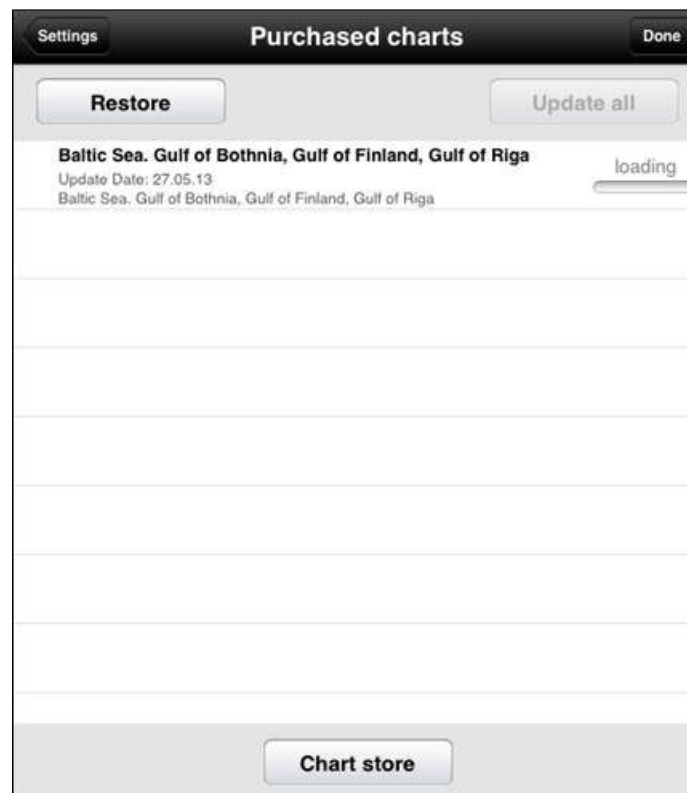
Please, be noted that:

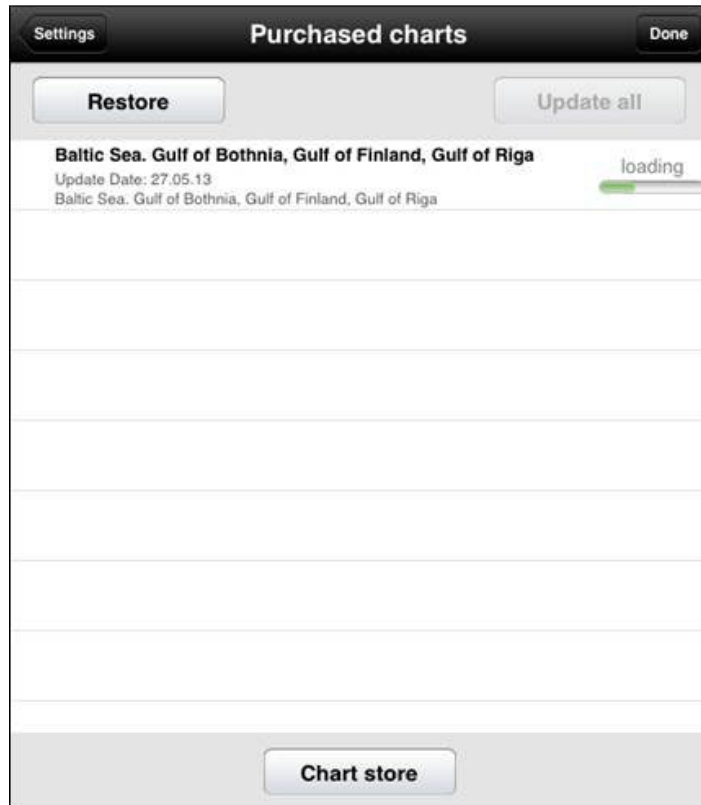
- **Stable Wi-Fi connection is strongly recommended!**
- **Please, do not turn off the application in the course of the restore procedure!**

d). Wait a few seconds and you should see the “**waiting**” status of your previously purchased folios:

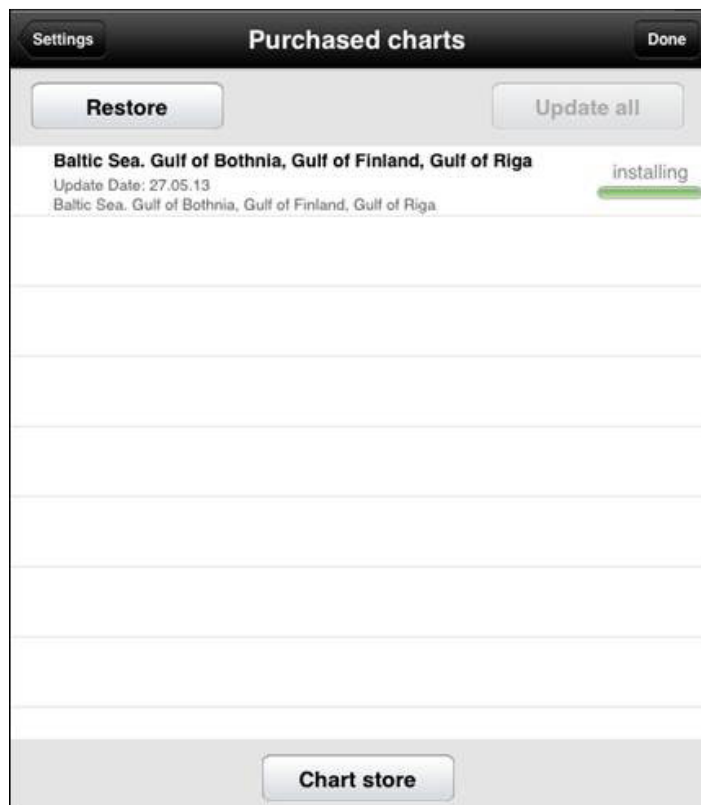


Then – “**loading**”:

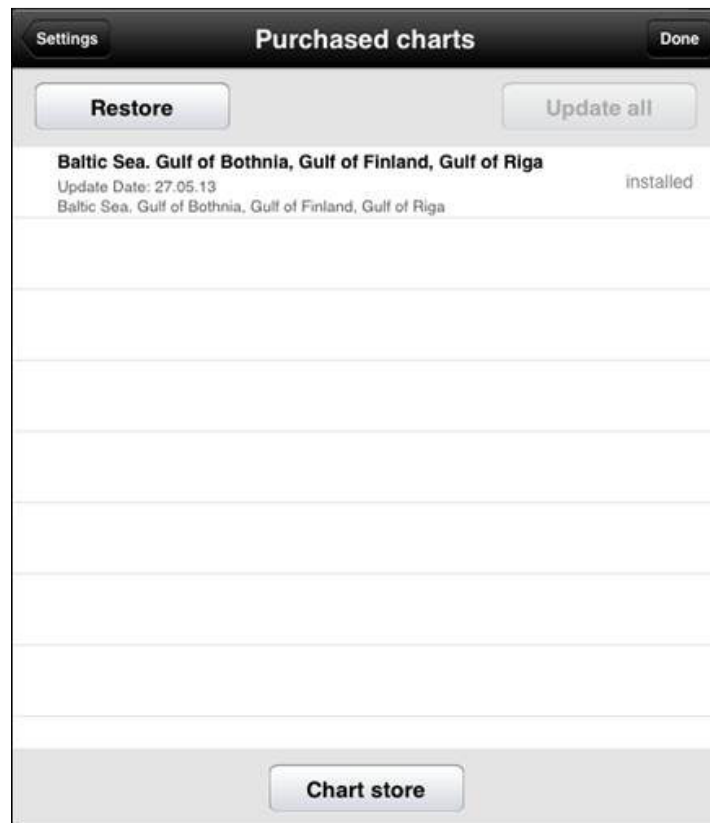




Then – “installing”:



and finally – “installed”:



e). After that – check installed folio in the “Chart” or “Route Monitoring” layout.

PS: We kindly ask you to send us the report file in case of the unsuccessful Restore procedure. To do this, please go to the “Settings” menu, select “Feedback” submenu and press the lowest “Report a problem” button. Then send an email to the support@isailor.us (with the automatically enclosed **applog.txt** file).

Best Regards,
iSailor Support Team
www.iSailor.us